



P R O C A M

4KHD

DASHCAM



Installation & Setup Guide

Apple iOS USERS

1. Install the latest Firmware

Make sure your device is updated to the latest firmware.

2. Download the App

Find the Apple App Store on your mobile device.

3. Search for ProCam AU

In the search bar at the top, type **ProCam AU** and hit search.

4. Download & Install App

Once you find the ProCam AU App, tap **Install** to download it to your device..



Download on the
App Store

Connecting YOUR DASH CAM

1. Allow Location Services

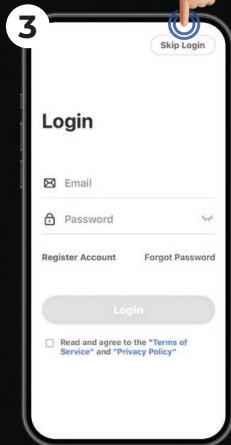
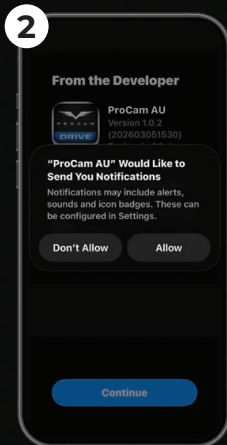
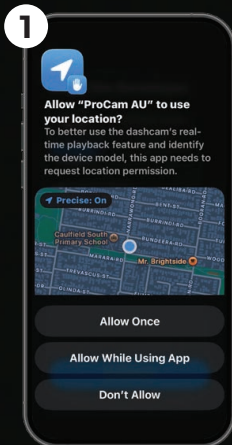
Open the installed app. Click 'Allow while using app' to proceed.

2. Enable Notifications

Tap Allow when the prompt appears so the ProCam AU app can notify you about important updates and activity.

3. Skip Login

Press skip log in on top right hand corner.



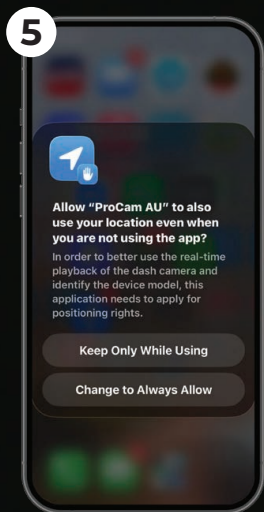
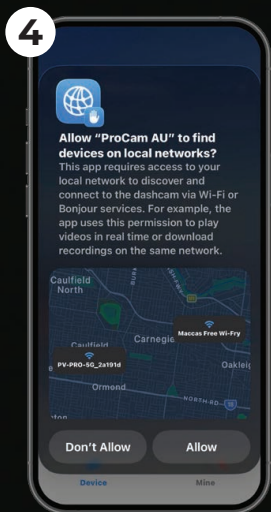
Connecting YOUR DASH CAM

4. Allow Local Network Services

When prompted, tap **Allow** so the ProCam AU app can discover and connect to your dash cam on the local Wi-Fi network.

5. Confirm Location Address

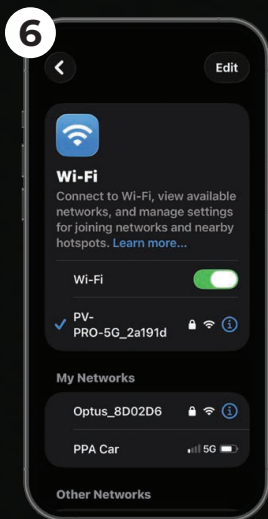
When prompted, select **Keep Only While Using** to continue using the app with the required location permissions.



Connecting YOUR DASH CAM

6. Connect to the Dash Cam Wi-Fi

Turn on Wi-Fi and connect to the **PV-PRO** network. Enter the unique Wi-Fi password supplied with your dash cam (shown on the device label or included documentation) when prompted.



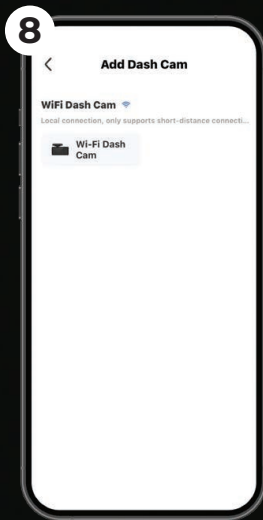
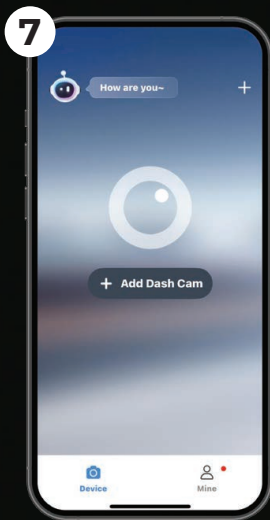
Connecting YOUR DASH CAM

7. Add Your Dash Cam

Open the ProCam AU app and tap the + icon to add and connect your dash cam.

8. Select Wi-Fi Dash Cam

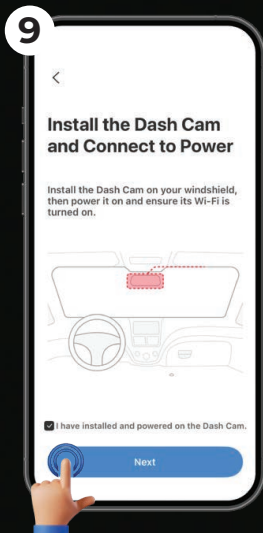
In the Add Dash Cam screen, tap Wi-Fi Dash Cam to begin connecting your device.



Connecting YOUR DASH CAM

9. Install the Dash Cam and Connect Power

Ensure the device is turned on and its Wi-Fi is active, then tap **Next** in the app.



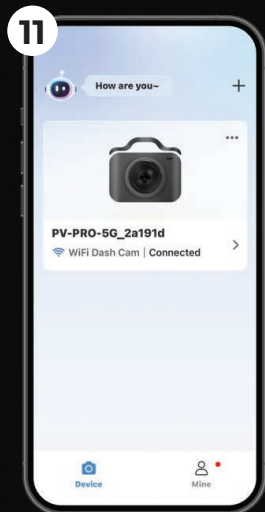
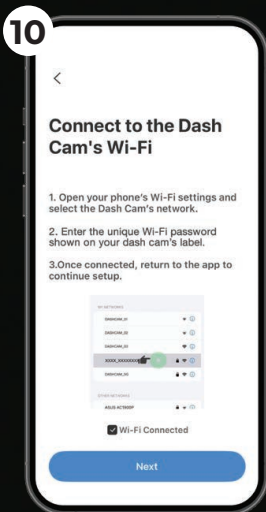
Connecting YOUR DASH CAM

10. Connect to the Dash Cam Wi-Fi

Open your phone's Wi-Fi settings and connect to the dash cam network. Enter the unique Wi-Fi password supplied with your dash cam (shown on the device label or included documentation), then return to the app and tap **Next**.

11. Select the PV-PRO 5G Dash Cam

In the app's Device screen, tap the **PV-PRO 5G Dash Cam** to complete the connection.

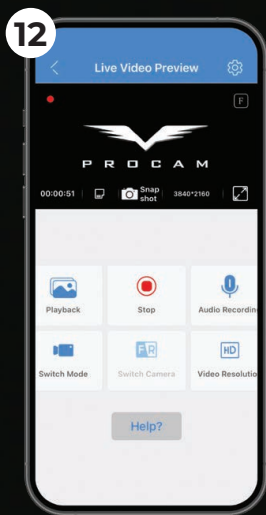


Connecting YOUR DASH CAM

12. If Live Video Does Not Load

If the app opens and only shows the ProCam logo on a black screen, your phone may still be using mobile data instead of the dash cam Wi-Fi.

Security Note: Each ProCam dash camera has its own unique Wi-Fi password for your security. For added security, if your model supports changing the Wi-Fi password, we recommend updating it after completing the initial setup.



Troubleshooting

YOUR DASH CAM

12. If Live Video Does Not Load

If the app does not display live video, your phone may still be using the mobile network instead of the dash cam's Wi-Fi connection.

Follow these troubleshooting steps:

1. Turn Airplane Mode ON.
2. Go to Settings → ProCam AU.
3. Turn Mobile Data OFF for the app.
4. Turn Wi-Fi back ON and reconnect to the PV-PRO dash cam network.
5. Return to the ProCam AU app.



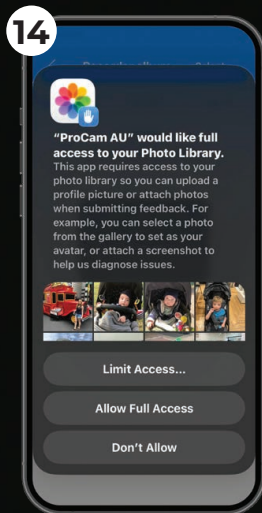
Connecting YOUR DASH CAM

13. Confirm Live Video Preview

Return to the ProCam AU app. You should now see the live video preview from your dash cam.

14. Allow Photo Library Access

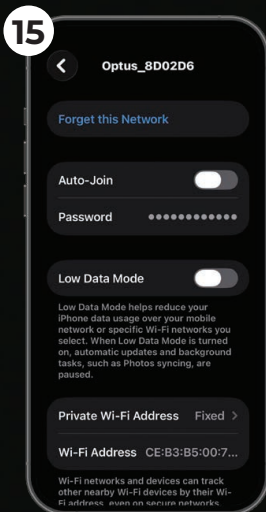
When prompted, tap Allow Full Access so the ProCam AU app can save and manage photos or videos from your dash cam.



Connecting YOUR DASH CAM

15. Disable Auto-Join if Connection Fails

If your phone reconnects to your home Wi-Fi, disable Auto-Join, restart the dash cam, and reconnect to the PV-PRO network.



Connecting YOUR DASH CAM

16. Complete the Connection in the ProCam App

- If a message appears saying "Internet may not be available", tap Always Connect.
- Once connected (even without internet), return to the ProCam AU app.
- **Tap** the Dash Cam icon.
- When the live recording appears, press the **Stop Recording** button to access the video files.



How To Use YOUR DASH CAM APP

Launch the ProCam AU - Drive App to access data

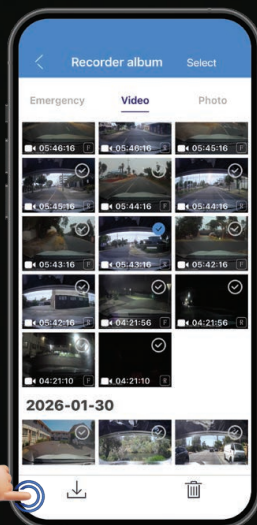
1. Access Recorded Footage

Press **PLAYBACK** button to find all of saved videos in your file. This is where your app stores all of the recorded footage for you to view and/or download internet), return to the ProCam AU app.



2. Find and View Saved Recordings

Select the word **VIDEO** to view all of your saved recorded footage. The **VIDEO** file holds both the front and back footage recorded by dashcam.



How To Use YOUR DASH CAM APP

Launch the ProCam AU - Drive App to access data

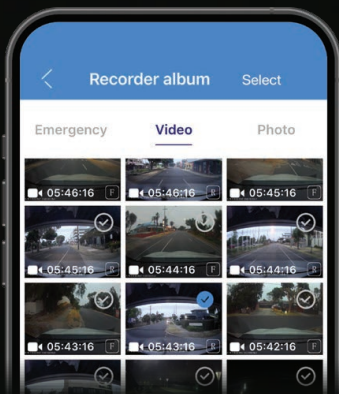
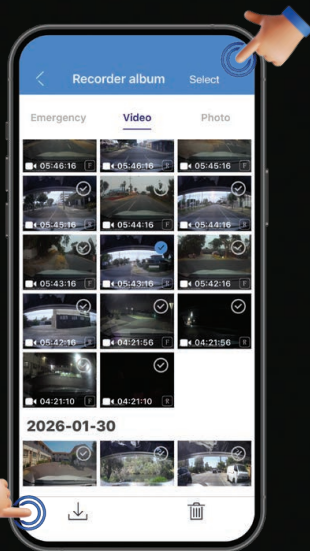
3. Download into Camera Roll

At top of the screen to the RIGHT Press word **SELECT** and tap on all videos that you would like to download directly into your camera roll.

Tap the **Download** Icon at the bottom of the screen to save into your phone's camera roll.

4. Blue Tick

Once you have tapped on the videos that you wish to keep a Blue Tick will appear on your selected videos.



How To Use YOUR DASH CAM APP

Launch the ProCam AU - Drive App to access data

5. F and R Symbols on Images

There is a small F and R in the right lower corner of each video of each saved recording.

F - Front Dash Cam.

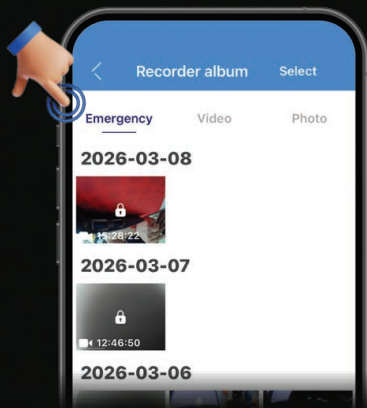
R - Rear Dash Cam.

6. Enable Record

Ensure that return back to home screen and enable the record button to activate the dash camera to continue to operate.

7. Emergency - Urgent Folder

Videos recorded during an impact event are automatically saved here and will not be overwritten.



Application Maintenance

AND SAFETY TIPS

1. Parking Modes

Parking Mode allows the dash cam to monitor your vehicle while it is parked. Choose from the following recording modes depending on your needs.

Off

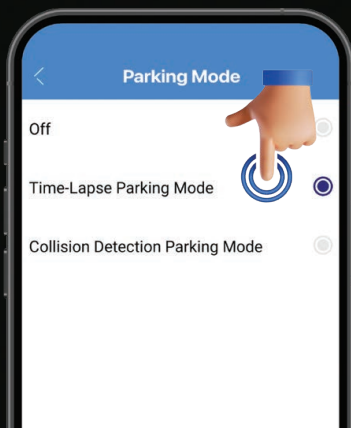
Parking mode is disabled. The dash cam stops recording when the vehicle is turned off.

Time-Lapse Parking Mode

The dash cam continues recording while parked at a lower frame rate. This allows longer recording time while using less storage.

Collision Detection Parking Mode

The dash cam stays in standby while parked and automatically records if it detects an impact or vibration.



Application Maintenance AND SAFETY TIPS

2. Reformatting the SD Card

Reformat the SD card monthly to avoid file fragmentation.

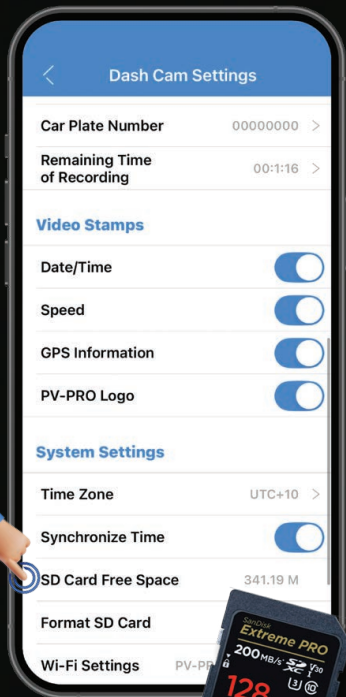
NOTE: If the card is not functioning, the dash camera may freeze or behave unpredictably.

3. Firmware Updates

Firmware updates may include security improvements, bug fixes and new features. Check your current version and install updates from Dash Cam **Settings > Firmware Version** in the app, following the on screen instructions.

4. Device Reset

If instructed by ProCam Support, go to Dash Cam **Settings > Device Reset** in the app to restore factory settings.



Android USERS

1. Download the App

Find the Google Play Store on your mobile device.

2. Search for ProCam AU

In the search bar at the top, type **ProCam AU** and hit search.

3. Download & Install App

Once you find the ProCam AU App, tap **Install** to download it to your device.



Connecting YOUR DASH CAM

1. Allow Location Services

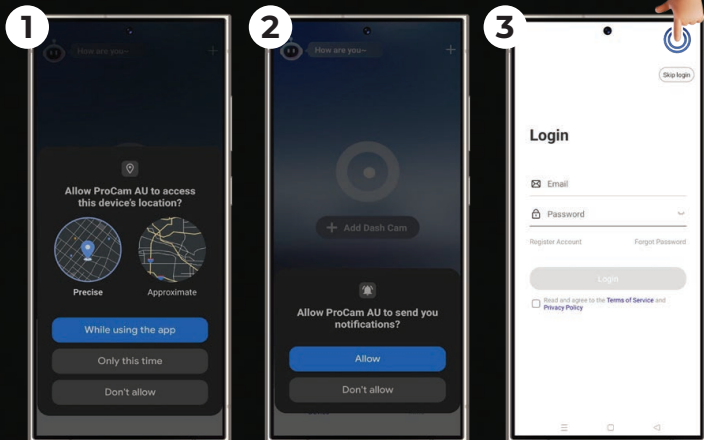
Open the installed app. Click 'Allow while using app' to proceed.

2. Enable Notifications

Tap Allow when the prompt appears so the ProCam AU app can notify you about important updates and activity.

3. Skip Login

Press skip log in on top right hand corner.



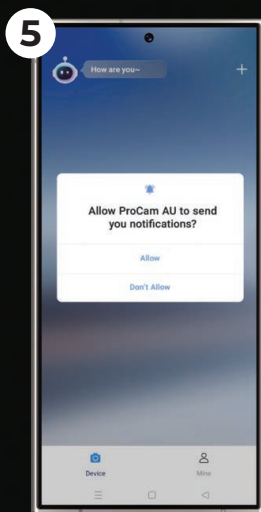
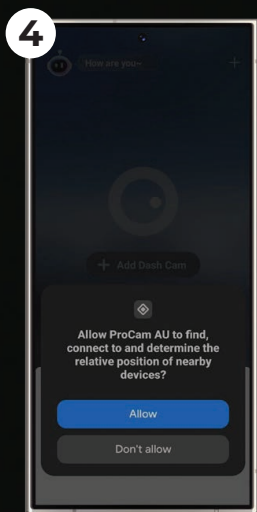
Connecting YOUR DASH CAM

4. Allow Location Network Access

When prompted, tap Allow so the ProCam AU app can discover and connect to your dash cam on the local Wi-Fi network.

5. Confirm Location Address

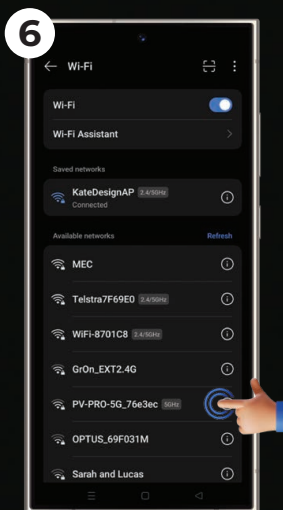
When prompted, select Allow Access to continue using the app with the required location permissions.



Connecting YOUR DASH CAM

6. Connect to the Dashcam Wi-Fi

Turn on Wi-Fi and connect to the PV-PRO network. Enter the unique Wi-Fi password supplied with your dash cam (shown on the device label or included documentation) when prompted.



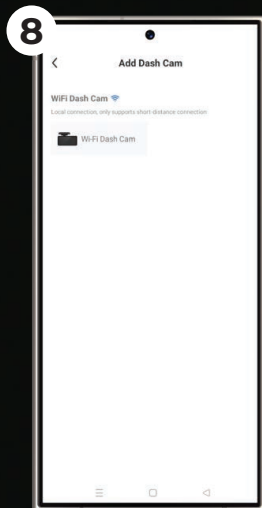
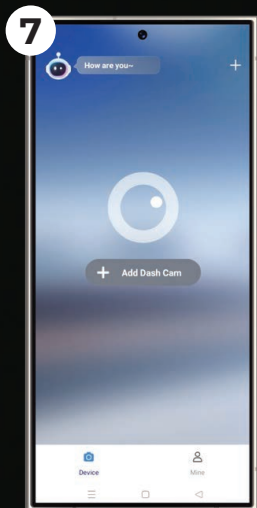
Connecting YOUR DASH CAM

7. Add Your Dashcam

Open the ProCam AU app and tap the + icon to add and connect your dash cam.

8. Select Wi-Fi Dashcam

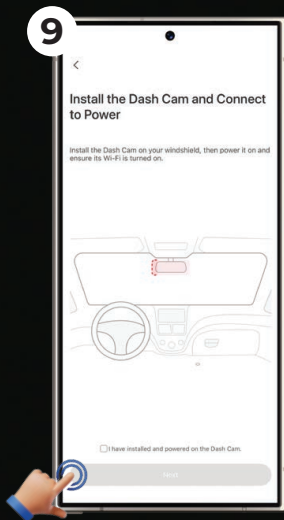
In the Add Dash Cam screen, tap Wi-Fi Dash Cam to begin connecting your device.



Connecting YOUR DASH CAM

9. Install the Dash Cam and Connect Power

Ensure the device is turned on and its Wi-Fi is active, then tap **Next** in the app.



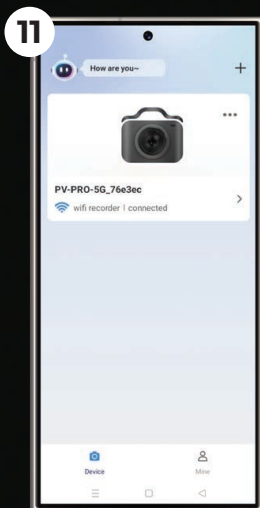
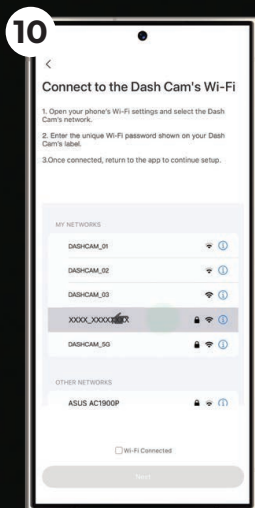
Connecting YOUR DASH CAM

10. Connect to the Dash Cam Wi-Fi

Open your phone's Wi-Fi settings and connect to the dash cam network. Enter the unique Wi-Fi password supplied with your dash cam (shown on the device label or included documentation), then return to the app and tap **Next**.

11. Select the PV-PRO 5G Dash Cam

In the app's Device screen, tap the **PV-PRO 5G Dash Cam** to complete the connection.

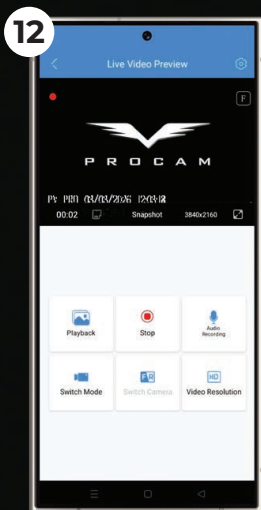


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Troubleshooting

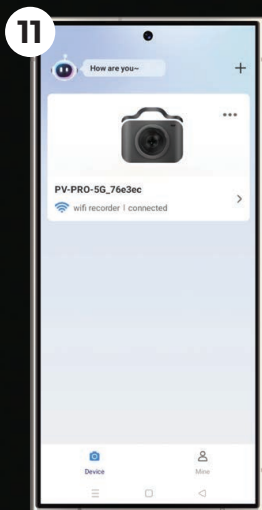
YOUR DASH CAM

12. If Live Video Does Not Load

If the app does not display live video, try the following steps to reconnect your phone to the dash cam's Wi-Fi network:

Follow these troubleshooting steps:

1. Put phone into Aeroplane Mode
2. Turn OFF Bluetooth.
3. Re-Pair dashcam to the Wi-Fi (See previous Step 6).



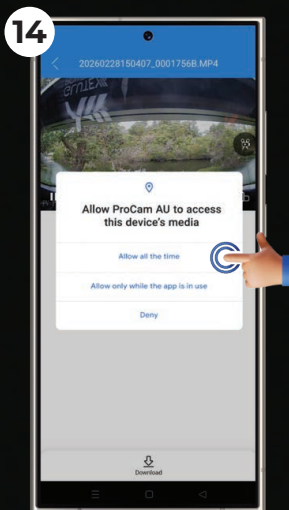
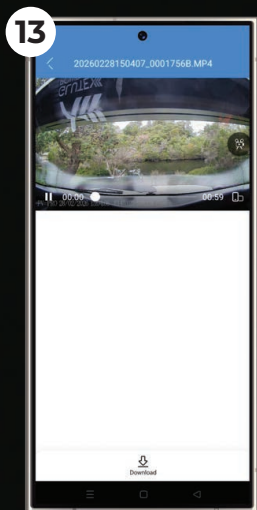
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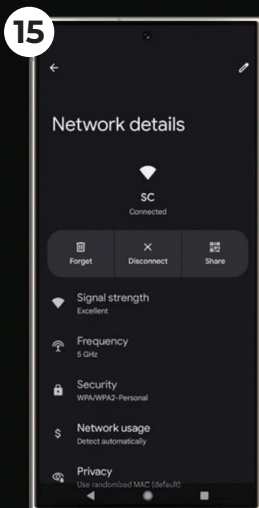
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Connecting YOUR DASH CAM

15. Disable Auto-Join if Connection Fails

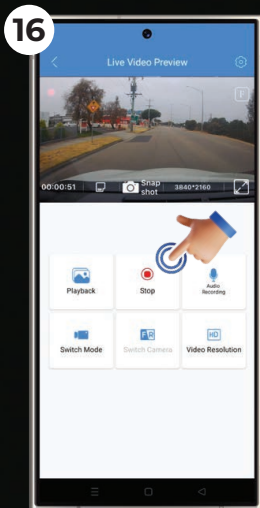
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Connecting YOUR DASH CAM

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How To Use YOUR DASH CAM APP

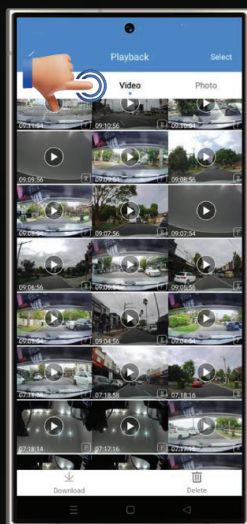
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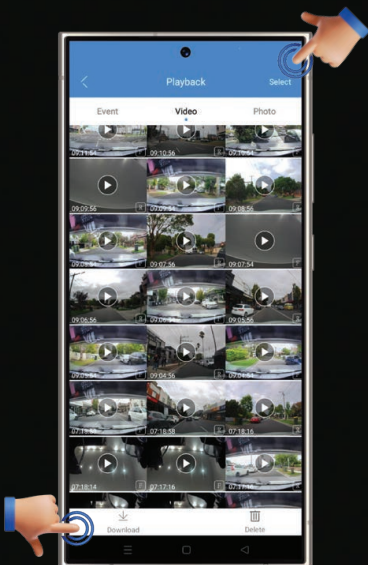
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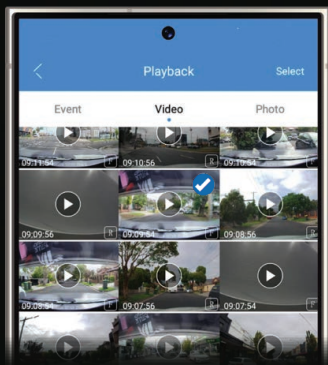
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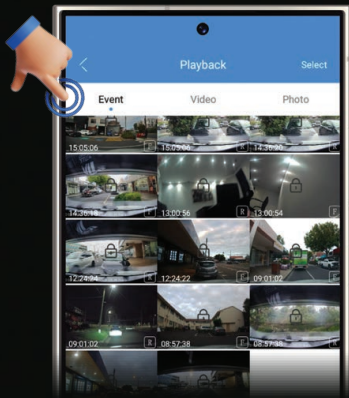
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AND SAFETY TIPS

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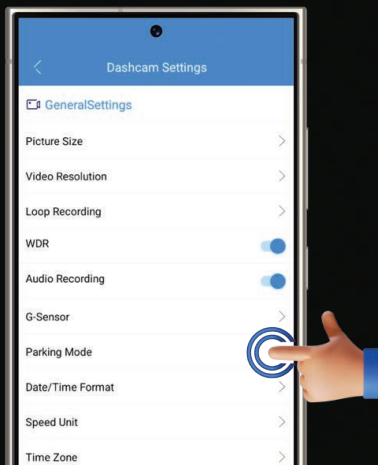
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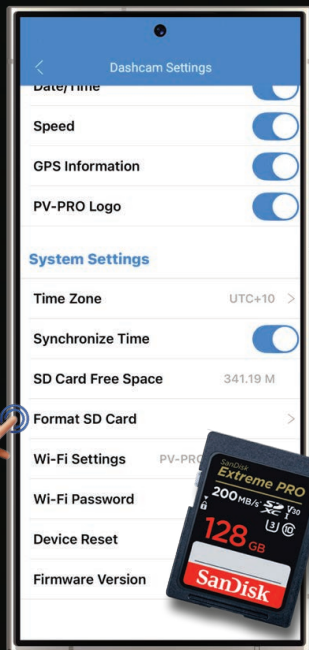
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4. Device Reset

If instructed by ProCam Support, go to Dash Cam **Settings > Device Reset** in the app to restore factory settings.



P R O C A M

Safety Reminder

We care about your wellbeing as much as the security of your automobile.



Focus on driving

Do not attempt to operate the dash camera or use the app while driving.



Park safely first

Make any necessary adjustments only after safely parking your vehicle.



Customer Care: 1800 372 338



support@procam.au



www.procam.au